



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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FCC TO PARTICIPATE IN NATIONAL CONSUMER PROTECTION WEEK FEBRUARY 1-7

Washington, DC -- The Federal Communications Commission (FCC) has joined other federal agencies and national private sector organizations in celebrating National Consumer Protection Week (NCPW) which will be held February 1-7, 2004. NCPW is observed each year to highlight consumer information and education efforts around the country and to provide consumers with the information and tools needed to make informed marketplace decisions.

The theme for NCPW this year is "Financial Literacy: Earning a Lifetime of Dividends." Activities throughout the week will focus on how consumers can best save, spend and invest their hard-earned money. Each weekday during the week the FCC web site (www.fcc.gov) will feature a different consumer tip related to this year's theme, including tips on how consumers can get the most for their money when comparing and shopping for telephone and other communications services.

K. Dane Snowden, Chief of the FCC's Consumer & Governmental Affairs Bureau, said, "The FCC is delighted to participate once again in the National Consumer Protection Week. National Consumer Protection Week gives the Consumer & Governmental Affairs Bureau an opportunity to highlight our efforts to help consumers make informed choices when selecting telecom goods and services and to assist them in resolving any problems that may arise."

To learn more about NCPW and how you can improve your skills in getting the most for your money, visit <http://www.consumer.gov/ncpw/> .

For FCC information on a variety of consumer topics -- from understanding your phone bill to comparing wireless phone service and plans -- visit http://www.fcc.gov/cgb/information_directory.html

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