



# NEWS

**Federal Communications Commission**  
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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.  
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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For Immediate Release:  
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## CONSUMER ADVISORY COMMITTEE TO MEET FRIDAY MARCH 26, 2004 *Agenda Includes VoIP and Electronic Access to FCC*

Washington, DC – The Consumer Advisory Committee (CAC) will hold its next meeting on Friday, March 26, 2004, from 9:00 A.M. to 4:00 P.M. at the Commission's Headquarters Building, Room TW-C305, 445 12<sup>th</sup> Street, S.W., Washington, DC 20554. The meeting is open to the public.

The agenda includes an overview of the FCC's Quarterly Inquiries and Complaints Report and Quality of Service Report. The agenda also includes a demonstration of Voice over Internet Protocol (VoIP) and an overview of the VoIP rulemaking proceeding.

The Tentative Agenda for the meeting is attached.

The CAC is chaired by Shirley Rooker, President of Call For Action, and is composed of 35 members representing many of the FCC's constituencies. The expertise and diversity of the members provide a balanced point of view as required by the Federal Advisory Committee Act.

The Committee is organized under, and operates in accordance with, the provisions of the Federal Advisory Committee Act, 5 U.S.C., App. 2 (1988). Minutes of meetings are available for public inspection at the FCC and are posted on the Commission's website at [www.fcc.gov/cgb/cac](http://www.fcc.gov/cgb/cac). Meetings are broadcast on the Internet in Real Audio/Real Video format with captioning at [www.fcc.gov/cgb/cac](http://www.fcc.gov/cgb/cac).

Members of the public may address the Committee or may send written comments to Scott Marshall, Designated Federal Officer of the Committee, at [scott.marshall@fcc.gov](mailto:scott.marshall@fcc.gov).

## Reasonable Accommodation

The meeting site is fully accessible to people using wheelchairs or other mobility aids. Meeting agendas and handouts will be provided in accessible formats; sign language interpreters, open captioning, and assistive listening devices will be provided on site. The meeting will be webcast with open captioning at [www.fcc.gov/cgb/cac](http://www.fcc.gov/cgb/cac). Request other reasonable accommodations for people with disabilities as early as possible; please allow at least five days advance notice. Include a description of the accommodation you will need including as much detail as you can. Also include a way we can contact you if we need more information. Last minute requests will be accepted, but may be impossible to fill. Send an e-mail to: [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

The next meeting of the CAC is scheduled for June 18, 2004.

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